

Fulfillment | Storage | Product Prep

Pricing Sheet

We reserve the right to change our service prices at any time, any changes will be communicated by email at least 30 days in advance.

1. Order Fulfillment

Service cost to pick, pack and ship an order to your customer. Service cost will depend on the quantity of orders you ship per month. Includes Local Pickups. Does not include [carrier postage](#), packaging cost or storage costs.

Quantity of orders you ship per month	Pick and Pack Fee Per Order (1 item included)	Fee per additional item
0 - 300	\$2.75	\$0.50
301 - 1000	\$2.50	
1001 +	\$2.00	
Oversized Products/Items: over 18 inch on its longest side or greater than 20 lbs Add +\$2.00 per order and +\$1.00 per additional oversize item		
Special Packing: add tissue paper, crinkle paper, etc. Add +\$1.00 per order and +\$0.50 per additional step in packing workflow		
Portal Access \$99/month: orders, inventory & returns management; knowledge center; business mailing address; create space & content access		
Free Onboarding if your website is ready for fulfillment or if you use Shopify Free Inventory Receiving if receiving guidelines are followed Access to Workspaces limited access to meeting room, photo room & podcast room Business address free mail receiving		

RETURN Standard size items		RETURN Oversize items	
Return processing Fee per order returned to us:	\$2.00	Return processing Fee per order returned to us:	\$4.00

You will be notified for all returns, all returns will include a photo.



We integrate with Shopify, WooCommerce, Amazon, Etsy, and more.

2. Shipping Rates - Carrier Postage (USPS, UPS, FedEx, DHL)

Shipping rates will depend on the carrier selected, the weight and dimensions of the shipment and the destination address. **You can ask us to automatically select the cheapest service** or we can ship with the carrier of your choice. If you offer multiple carriers and services on your website, we ship with the one selected by your customer at checkout.

---> [USPS Price Calculator](#)



3. Packing Supplies (boxes, mailers, tissue paper...)

Pricing will depend on your needs: ULINE PRICES (we add +15% to cover sales tax and delivery charges)

USPS Branded Priority boxes and USPS Priority Envelopes are always free.

You can provide your own custom packing supplies. Storage and Pick fee will apply.

Tape and thermal shipping labels are included in Pick and Pack fee.

We can also help with custom packaging and branding!

4. Storage

Each product SKU will need its own unique storage location to pick items accurately. Depending on the size of your item, you can calculate your approximate monthly cost.

i.e : if you sell small items like bracelets, and if you have 15 different variations of bracelets (15 SKUs), you might need 15 small bin locations and it will cost you around \$9 per month in storage fees. (15 bin at \$0.60 each)

Pallet storage is usually for your extra inventory

Pick Shelf Space Per Cubic ft ---> 12x12x12 inch	\$0.60 per month per cubic ft Price per month for a small bin
Pallet 40" x 48" x 40"	\$20 per month per pallet (fulfillment) \$1 per day per pallet (prep services)
Local pickup orders	Regular storage fees apply to local pickup order until they are picked by your customer

5. Receiving Inventory

Ship or drop off your inventory to our location.

Receiving without item handling (when guidelines are followed*)	Free
Receiving when guidelines are NOT followed	\$5 per box \$10 per pallet + \$0.20 per unsorted item +\$0.75 per item without barcodes
Palletizing at receiving (build pallet, packing, shrink wrapping)	\$20 /Pallet
Vehicle or container unloading If you receive more than 10 boxes at once or need help unloading your vehicle, truck or container	\$30 per hour /per worker \$200 per 20' container \$400 per 40' container
Receiving with unit count	\$0.20 / unit
Receiving with item barcode labeling	\$0.75 / unit
Unit count, inspection and reboxing-handling Standard	\$0.50 / Unit
Unit count, inspection and reboxing-handling Oversized**	\$0.65 / Unit

*Free receiving | Good Faith receiving | Receiving Guidelines

Receiving is free when your products are barcoded and when you follow our receiving guidelines by making sure all different SKUs are identified and separated with a detailed packing slip provided with the shipment showing item description, SKU# and quantity (you can generate one from your fulfillment portal). Our receiving process is referred to as good faith receiving which means that we assume that the quantity of SKUs listed on the packing slip is identical to the quantity present in the shipment. We can count each item for an additional cost.

**Oversized Products

We use the same standard that Amazon uses with its FBA program. Any unit exceeding 18 inches on its longest side or greater than 20 pounds in weight will be considered oversized.

6. On Demand Labor: \$30/hr per helper

Need help handling your products outside of our fulfillment services? You can hire one of our employees on the spot to help you with your tasks. This includes tasks like unloading your car, carrying boxes, counting inventory, repackaging products, quality control, bagging products, or any other generic task. Our staff is available on site if needed.

7. Attach Barcode Label to your products

Unit cost to attach barcode labels on each item.

This service is required if your products do not have readable barcode labels on them (UPC or SKU) when we receive them.

Standard Product	\$0.75 / Unit	Oversize Product	\$1.20 / Unit
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8. Bag or Bubble Wrap Products

Unit cost to bag or bubble wrap item. Includes packing material.

Standard Product	\$1.15 / Unit
Oversize Product*	\$1.60 / Unit

9. Multipack or Bundling Multiple Products

Unit cost to multi pack or bundle up to 4 items. \$0.20 per additional item added to the bundle. Barcode labels will be added if requested before prep (if requested after prep, the cost is \$0.75 per bundle to label)

Multipacks or Bundles Standard Product	\$1.70 / Bundle
Multipacks or Bundles Oversize Product*	\$2.15 / Bundle

*Oversized Products

We use the same standard that Amazon uses with its FBA program. Any unit exceeding 18 inches on its longest side or greater than 20 pounds in weight will be considered oversize.

10. Carton Forwarding

Carton cost to receive, inspect (external) and inventory.

Products with FNSKU Labels Attached/Forwarding	\$2.75 / Carton
Products with FNSKU Labels Attached Oversized/Forwarding*	\$4.75 / Carton

*Oversized Products

We use the same standard that Amazon uses with its FBA program. Any unit exceeding 18 inches on its longest side or greater than 20 pounds in weight will be considered oversize.

They trust us!

[Watch the video](#) to find out who and why!



Other services we provide:

Photography/Video Service

PAY PER PHOTO	STARTER	GROWTH	EXPERT
Starts at \$29.99	\$99 per month	\$149 per month	\$199 per month
<ul style="list-style-type: none"> • White background • Flat Lay • Lifestyle • Single products or group photo 	<ul style="list-style-type: none"> • 10 mobile photos • 1 mobile video (15-20s) 	<ul style="list-style-type: none"> • 15 mobile photos • 2 mobile videos (15-20s) 	<ul style="list-style-type: none"> • 20 mobile photos • 2 mobile videos (15-20s) • 1 stop motion video
START NOW	START NOW	START NOW	START NOW

 **Workspace Solutions**

THE STARTER MEMBERSHIP

\$99 per month

- Business Address to register your company and receive mail
- Access to our community
- Use our knowledge center to grow your business
- Showcase up to 2 products in our marketplace in-store and online
- \$9 per additional products per month
- Access to common room during working hours

THE CREATOR MEMBERSHIP

\$199 per month

- Business Address to register your company and receive mail
- Access to our community
- Use our knowledge center to grow your business
- 24/7 access to shared spaces
- Common room access
- Meeting room access
- Create room access
- Podcast room access
- Lightbox, photography lights, backgrounds and props
- Free Tea / Coffee

THE SHIPPERS MEMBERSHIP

\$299 per month

- Business Address to register your company and receive mail
- Access to our community
- Use our knowledge center to grow your business
- 24/7 access to shared spaces
- Common room access
- Meeting room access
- Create room access
- Podcast room access
- Lightbox, photography lights, backgrounds and props
- Ship & Pack Self Service Station up to 2 hours a day
- Limited Storage Space
- Discounted Shipping supplies
- Free Tea / Coffee

 **Guidance & Support Solutions**

COMING SOON

Ready to start the fulfillment service with us?

1. First, we will send you a Fulfillment **agreement to e-sign**.
2. Once the agreement is signed, we can start the process.
We will **connect your website** to our shipping platform. If your platform allows it, for example Shopify, we will do the integration for you. If you are on a different platform, we will let you know what we need or you can have your developer take care of this for you. Integration can be done the same day.
3. The billing department will send you a request to set up your billing account to receive your invoices, your weekly spreadsheet of orders shipped and make your payments.
4. We will ask you about any **specific requirements** you might have for your shipments: custom packaging, special packing, thank you cards, shipping mapping and more
5. Next, we are ready to **receive your inventory**. You can **drop off or have your supplier ship your inventory** to our location. Receiving is free as long as you follow our receiving guidelines carefully to avoid extra fees. **(don't worry it's easy!)**
6. Once we have received your inventory, we can **fulfill your orders**. We will automatically receive your orders from your website in our system and will fulfill them within 24 hours with **the service requested by your customer** (if you offer multiple shipping options at checkout) or with the cheaper service available. **(as you wish!)**
7. The **tracking number** for each order will be sent automatically to your website.
8. If you have to enter manual orders, you should be able to create an order manually on your website, and it will be sent to our system automatically.
9. If we receive any **returns**, they will be processed through our platform.
10. You will have **direct contact with a dedicated warehouse manager** through email, Whatsapp or Slack, if you have any questions or an urgent matter with a shipment.
11. We will **invoice** you **weekly** for the shipping label cost (postage), storage and pick & pack fees. And \$99 monthly for your portal access fee. All payments are NET 7. You will be able to pay your invoices from your billing online portal with debit or credit card or with direct deposit. The details of each order shipped will be visible in your invoices.